

## Healow on a PC/Laptop

1. You must use Chrome. The open the email you received to confirm the televisit appointment.
2. You can also use the Patient Portal button on the website.
3. You need a camera and microphone attached to your computer.
4. Enter in your Username and Password.
5. If you do not know it, she can log in with your cell phone number.
6. Once you are in the app, there will be a Green Circle with Appointments written under it.
7. Click on the Join Televisit button in this section.
8. A message to allow use of your camera and microphone will appear. (This may not appear.)
9. Enter in vitals height and weight only then scroll to the bottom.
10. Click on Allow.
11. Once the compatibility check completes click on Proceed.
12. Click Start Televisit
13. You will receive the message Waiting for \_\_\_\_\_ (provider's name) to join.
14. If the computer is not compatible, you will need to use your smart phone.